

Why are we changing apps?

The new app is faster, with better options to fit each individual's lifestyles and phone systems. It has new features for the sign in process, and it has a faster remote deposit capture. The new version of the app has the same account network of our online banking of It'sMe247.

How do I get the new app if I have the old one?

Apple Users: The new app will update on your phone in place of the previous one! You do NOT have to download a new app.

Android Users: The new app will have to be downloaded, and your old app deleted. Look for Park City Credit Union in the Google Play Store.

How do I enroll in the authentication options?

To set up the multiple authentication options in the app:

1. Tap the **More** tab on the bottom
2. Tap on **Settings**
3. Tap on **Authentication Options**
4. Pick which ones you would like to set up

How do I sign up for Manage My Cards?

To set up the Manage My Cards feature that allows you to turn your debit card 'On' and 'Off' please follow these steps:

1. Tap the **More** tab on the bottom
2. Tap on **Manage My Cards**
3. Select which cards you want to have in manage my cards

Do I have to re-register for mobile deposit?

Yes! By re-enrolling in the Remote Deposit Capture your checks will have near real time posting!

The process is still the same as it was prior to this app including the following on the back of the check:

1. **"PCCU Mobile Deposit Only"**
2. That day's **date**
3. Your **signature(s)**

You will then need to:

4. **Take a picture** of the front and back of check
5. **Select the account** you wish to deposit into
6. Enter the **check amount**
7. Tap **Submit**

Are the same functions available on the new app, like the previous?

Yes! We will have Bill Pay, Person-to-Person (P2P), Transfers to and from your accounts.